

On the Evergreen One-Year Alumni Survey, respondents are asked to indicate whether they used various campus resources while at Evergreen and, if so, to rate their level of satisfaction with those resources. Results from the 2012 and 2014 surveys were combined in order to provide a more robust sample of alumni. The first table includes use of campus resources associated with Library/Academics/Campus Computing and the second includes use of resources associated with Student Affairs; these are followed by a summary of alumni satisfaction with campus resources.

Percent of Evergreen (Olympia) alumni who indicated they had used resources while at Evergreen

2012 and 2014 Alumni Surveys (n=514) Sex	Campus library		Media Loan		Photo Services/ Photoland		Electronic Media		Campus Computing Resources		Writing Center		QuaSR Center		CCBLA	
	%		%		%		%		%		%		%		%	
Female	97		58		42		33		88		50		26		22	
Male	96		60		34		33		93		47		37		16	
Low Income																
Low Income	97		58		39		32		92		50		33		18	
Not Low Income	96		60		39		35		88		47		27		21	
First-generation																
First-generation	96		54		39		33		90		51		27		17	
Not first-generation	97		61		38		33		91		47		32		20	
Disability																
Disability Indicated	98		60		37		31		83		60		31		19	
Disability not indicated	97		59		39		33		91		48		30		19	
Race/Ethnicity																
Alumni of Color	99		62		42		39		94		52		39		28	
White, Non-Hispanic	96		58		38		32		90		46		27		17	
All Alumni*	97		59		39		33		90		49		30		19	
Asian	100		54		25		30		92		46		25		13	
Black/African American	100		63		50		44		87		63		56		38	
Hispanic	100		68		50		41		96		57		38		36	
American Indian	86		57		29		29		100		29		71		14	
White	96		58		38		32		90		47		28		19	

*Individual race and Hispanic groups were tested against the population proportion; there were insufficient Pacific Islander alumni for testing.

The Campus Library was significantly *more* likely to be used by Asian, Black, and Hispanic alumni and *less* likely to be used by American Indian alumni.

Media Loan was significantly *more* likely to be used by Hispanic alumni and *less* likely to be used by Asian alumni.

Photo Services/Photoland was significantly *more* likely to be used by Black and Hispanic alumni and *less* likely to be used by Asian and American Indian alumni.

Electronic Media was significantly *more* likely to be used by Black and Hispanic alumni.

Campus Computing Resources were significantly *more* likely to be used by Hispanic and American Indian alumni and *less* likely to be used by female and Black alumni.

The Writing Center was significantly *more* likely to be used by Black and Hispanic alumni and *less* likely to be used by American Indian alumni.

The Quantitative and Symbolic Reasoning (QuaSR) Center was significantly *more* likely to be used by Alumni of Color overall, Black, Hispanic, and American Indian alumni, and *less* likely to be used by female and Asian alumni.

The Center for Community-Based Learning and Action (CCBLA) was significantly *more* likely to be used by Alumni of Color overall, Black and Hispanic alumni, and *less* likely to be used by Asian and American Indian alumni.

There were no statistically significant differences between the academic resources used by alumni who were low income and not low income, first-generation and not first-generation, or who had disability indicated or not indicated.

Percent of Evergreen (Olympia) alumni who indicated they had used resources while at Evergreen

2012 and 2014 Alumni Surveys (n=514)	Academic Advising Office		Financial Aid Office		Health Center		Counseling Center		Veterans Resource Center		College Recreation Center		Housing/Residential Life	
	%		%		%		%		%		%		%	
Sex														
Female	78		66		56 ▲		36		8		65		41	
Male	77		64		47		28		11		65		43	
Low Income														
Low Income	78		88 ▲		52		34		8		66		31 ▼	
Not Low Income	77		34		52		32		12		64		55	
First-generation														
First-generation	73		79 ▲		45 ▼		32		15 ▲		62		31 ▼	
Not first-generation	79		58		55		33		7		67		47	
Disability														
Disability Indicated	79		69		60		41		10 ×		52		43	
Disability not indicated	77		64		51		32		9 ×		66		42	
Race/Ethnicity														
Alumni of Color	75		69		51		35		20 ▲		66		45	
White, Non-Hispanic	78		64		50		32		8		64		40	
All Alumni*	77		65		52		33		9		65		42	
Asian	75		54 ▼		58 ▲		21 ▼		8		71 ▲		42	
Black/African American	75		81 ▲		56		50 ▲		44 ▲		69		44	
Hispanic	77		82 ▲		41 ▼		41 ▲		14 ▲		67		50 ▲	
American Indian	57 ▼		57 ▼		29 ▼		14 ▼		14 ▲		43 ▼		29 ▼	
White	77		64		50		32		8		64		40	

*Individual race and Hispanic groups were tested against the population proportion; there were insufficient Pacific Islander alumni for testing.

The Academic Advising Office was significantly *less* likely to be used by American Indian alumni.

The Financial Aid Office was significantly *more* likely to be used by low income, first-generation, Black, and Hispanic alumni and was *less* likely to be used by Asian and American Indian alumni.

The Health Center was significantly *more* likely to be used by female and Asian alumni and was *less* likely to be used by first-generation, Hispanic, and American Indian alumni.

The Counseling Center was significantly *more* likely to be used by Black and Hispanic alumni and *less* likely to be used by Asian and American Indian alumni.

The Veterans Resource Center was significantly *more* likely to be used by first-generation alumni, alumni of color overall, as well as Black, Hispanic, and American Indian alumni.

College Recreation Center (CRC) was significantly *more* likely to be used by Asian alumni and *less* likely to be used by American Indian alumni.

Housing/Residential Life was significantly *more* likely to be used by Hispanic alumni and *less* likely to be used by low income, first-generation, and American Indian alumni.

**Satisfaction of Evergreen (Olympia) Alumni with Campus Resources
2012 and 2014 Alumni Surveys**

Alumni who used each resource were asked to rate their satisfaction using a scale where 1=Very Dissatisfied, 2=Dissatisfied, 3=Satisfied, and 4=Very Satisfied. Nonparametric significance testing was conducted to explore whether there were differences between groups in terms of satisfaction with each campus resource. Differences that were significant at $p < .05$ are summarized below.

Low income alumni were significantly more satisfied than non-low income alumni with the Financial Aid Office and the Health Center.

% Satisfied or Very Satisfied		
	Financial Aid Office	Health Center
Low Income	82	79
Not Low Income	78	74

First-generation alumni were significantly more satisfied than non-first-generation alumni with the Counseling Center and the Health Center.

% Satisfied or Very Satisfied		
	Counseling Center	Health Center
First Generation	71	81
Not First Gen.	66	76

Alumni of color were significantly more satisfied than White, non-Hispanic alumni with Academic Advising.

% Satisfied or Very Satisfied	
	Academic Advising
Alumni of Color	79
White, non-Hispanic	72

American Indian alumni were significantly more satisfied than non-American Indian alumni with the Quantitative and Symbolic Reasoning Center (QuaSR). 100% of Native alumni who used the QuaSR indicated they were Very Satisfied compared to non-Native alumni (for whom 87% were Satisfied or Very Satisfied).

% Satisfied or Very Satisfied	
	QuaSR
American Indian	100
Not American Indian	87

There were no significant differences in satisfaction with the Campus Library, Campus Computing Resources, Media Loan, Electronic Media, Writing Center, College Recreation Center, CCBLA, or Housing/Residential Life.

There were not enough cases to explore differences in satisfaction with Photoland/Photo Services and the Veterans Resource Center.

APPENDIX – Survey Population

2012 and 2014 surveys responses were pooled in order to provide a more robust sample of alumni. There were insufficient Pacific Islander alumni for testing.

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Total 2012 and 2014 Olympia Alumni Respondents	514
Female	292
Male	222
Low Income	292
First Generation	162
Disability Indicated	46
Alumni of Color (<i>mutually exclusive category, excludes unknown race/ethnicity</i>)	74
White, non-Hispanic (<i>mutually exclusive category, excludes unknown race/ethnicity</i>)	399
American Indian/Alaskan Native	8
Asian	28
Black/African-American	18
Hispanic	24
White	426