

INDIVIDUAL ACADEMIC ADVISING CONTACTS ORIENTATION WEEK FALL 2003 through SPRING 2004 SUMMARY STATISTICS

The following report provides detail and analysis of who was served by one-on-one advising contacts that the Office of Academic Advising was able to track, which included appointments and drop-ins only. Informal one-to-one advising conversations, such as those that occur in hallways and parking lots, are not captured. Records of individual advising via telephone, email, and with students who bypassed the front desk and thus did not record their student ID numbers were also not available for inclusion in this analysis. Since appointments and drop-ins are only part of the contacts advisors have, plans are under way to develop methods for tracking a significant number of other student contacts that are made by Advising staff, but not yet counted. Next year, we hope to be able to report on advising work done via email, telephone, through Core Connecting in programs, in workshops and other one-on-one and group events in which Advisors work with students.

Overview of Students Served

From Orientation week Fall 2003 through Spring quarter 2004, Academic Advising completed 6425 individual contacts with students through outreach, drop-in meetings, scheduled appointments, and visits to the Prime Time Advising Center.

All contacts were counted in the grand total of 6425, however, 111 of the contacts were not associated with valid student ID numbers, and thus were excluded from the remainder of this analysis. The incomplete records represented 4 contacts in Orientation week, 25 in Fall, 36 in Winter, and 46 in Spring.

The other 6314 contacts took place with **2911 different individuals, of which 2159 were students enrolled during AY 03-04.** There were 5207 students enrolled at Evergreen during this same timeframe, which means that **Academic Advising made one-to-one contact with 42% of all enrolled students.**

The following table provides the distribution of undergraduate students at the by their primary location of study and whether they were degree-seeking (matriculated) or not. Individual academic advising contacts occurred with 44% of all undergraduates enrolled at Evergreen during academic year 03-04. Advising connected with 47% of the matriculated undergraduates, and 17% of special undergraduates.

Location of Study and Type of Undergraduate	Number served by individual advising contacts Fall 03 through Spring 04	Total number enrolled Fall 03 through Spring 04	% of population served by the advising contacts
Oly degree-seeking	2030	4075	49.8%
Oly specials	79	470	16.8%
Subtotal Oly undergrads	2109	4545	46.4%
Tacoma degree-seeking	14	256	5.5%
Tacoma specials	0	3	0%
Subtotal Tacoma	14	256	5.5%
Tribal:Res-based degree-seeking	13	49	26.5%
Tribal:Res-based specials	6	23	26.1%
Subtotal Tribal:Res-based	19	72	26.4%
Grays Harb degree-seeking	7	20	35.0%
Grays Harbor specials	0	9	0%
Subtotal Grays Harbor	7	29	24.1%
TOTAL Undergraduates	2149	4902	43.8%

From Fall 2003 to Spring 2004, 10 of the 277 enrolled degree-seeking graduate students also had records of individual advising contacts, which is 4% of the degree-seeking graduate students. Four were MIT students, four were MES, and 2 were MPA. No enrolled graduate specials had records of individual advising contacts.

So who were the other 752 individuals served by advising that had student ID's but were not enrolled? 20% of the total number of people served by individual advising contacts were prospective students.

- 329 were prospective students who had applied or been offered admission to Evergreen for AY 0304 or future years, but they did not enroll during AY 03-04.
- 238 others enrolled as new degree-seeking students the subsequent fall 04 (229 new undergrads; 9 grads).
- 87 were alumni who were not enrolled during AY 03-04.
- 36 were registered at some point during AY 03-04, but not registered at 10th day (drops prior to 10th day, no shows, withdrawn students, consortium registration, and 3 who registered after 10th day).
- The remaining 62 individuals are yet more mysterious, and they would require further investigation. (They are likely former students who were considering re-enrollment or perhaps seeking advice about completing their graduation, resolving incompletes, transfer transcripts, or ??)

Detail for Olympia Undergraduates

Since the largest documented service population was enrolled Olympia undergraduates, the following series of tables provide information about the proportion of Olympia undergraduates served by individual advising contacts based on various demographics.

Olympia UNDERGRADUATES only

Primary Ethnicity	Number served by individual advising contacts Fall 03 through Spring 04	Total number enrolled Fall 03 through Spring 04	% of population served by the advising contacts
African-American	71	127	55.9%
Asian/Pacific-Islander	91	189	48.1%
Hispanic / Latino	94	191	49.2%
Native American/ Alaskan Native	64	132	48.5%
White	1437	3208	44.8%
Not Indicated/Other	352	698	50.4%

Olympia UNDERGRADUATES only

Gender	Number served by individual advising contacts Fall 03 through Spring 04	Total number enrolled Fall 03 through Spring 04	% of population served by the advising contacts
Female	1219	2475	49.3%
Male	890	2070	43.0%

Olympia UNDERGRADUATES only

Residency Status	Number served by individual advising contacts Fall 03 through Spring 04	Total number enrolled Fall 03 through Spring 04	% of population served by the advising contacts
WA Residents	1583	3523	44.9%
Non-residents	526	1022	51.5%

Olympia DEGREE-SEEKING UNDERGRADUATES only

Class Standing	Number served by individual advising contacts Fall 03 through Spring 04	Total number enrolled Fall 03 through Spring 04	% of population served by the advising contacts
Freshmen	334	663	50.4%
Sophomores	510	978	52.1%
Juniors	689	1362	50.6%
Seniors/Post-Bacc	497	1072	46.4%

Olympia DEGREE-SEEKING UNDERGRADUATES only

New or Continuing	Number served by individual advising contacts Fall 03 through Spring 04	Total number enrolled Fall 03 through Spring 04	% of population served by the advising contacts
New First-time, First-years AY 03-04	244	490	49.8%
New Transfers AY 03-04	587	999	58.8%
New Returning Greeners AY 03-04	56	119	47.1%
Continuing Students	1143	2467	46.3%

Olympia DEGREE-SEEKING UNDERGRADUATES only (state-support only in this table; 16 students excluded)

SSS Eligibility Criteria*	Number served by individual advising contacts Fall 03 through Spring 04	Total number enrolled Fall 03 through Spring 04	% of population served by the advising contacts
Students with Disability	164	300	54.7%
Students without Disability	1859	3759	49.5%
First-generation	397	753	52.7%
Not First-generation	1626	3306	49.2%
Low-income	807	1493	54.1%
Not Low-income	1216	2566	47.4%
SSS-eligible Served by KEY	158	262	60.3%
SSS-eligible Not KEY	896	1743	51.4%
Not SSS-eligible	969	2054	47.2%

*These would be students eligible for Student Support Services (SSS) per the Federal TRIO program criteria.

NEW Olympia DEGREE-SEEKING UNDERGRADUATES only

Type of New Admit	Number served by individual advising contacts Fall 03 through Spring 04	Total number enrolled Fall 03 through Spring 04	% of population served by the advising contacts
Regular Admit	827	1525	54.2%
Conditional Admit	60	83	72.3%

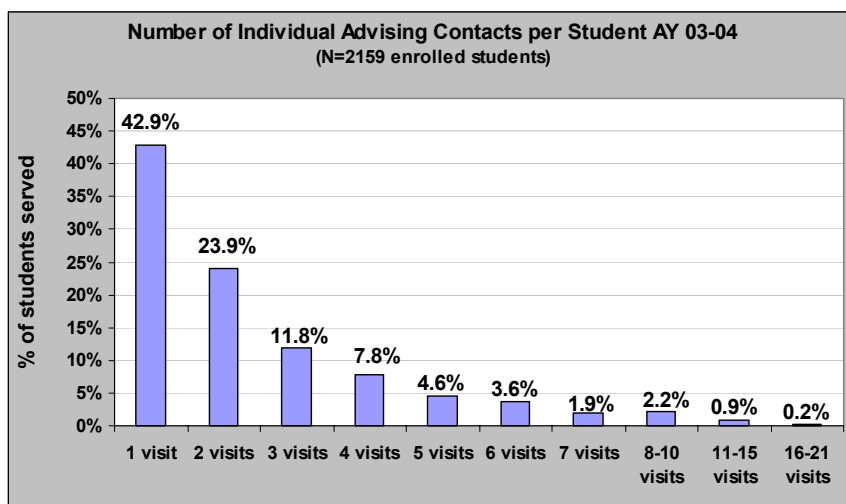
Number of Visits During the Year for Enrolled Students

In 2003-04, enrolled students who had a recorded individual contact with academic advising ranged from 1 to 21 contacts during the academic year.

43% of the students (N=927) had only one recorded individual contact during the year. Another 24% (N=517) had two contacts during the year.

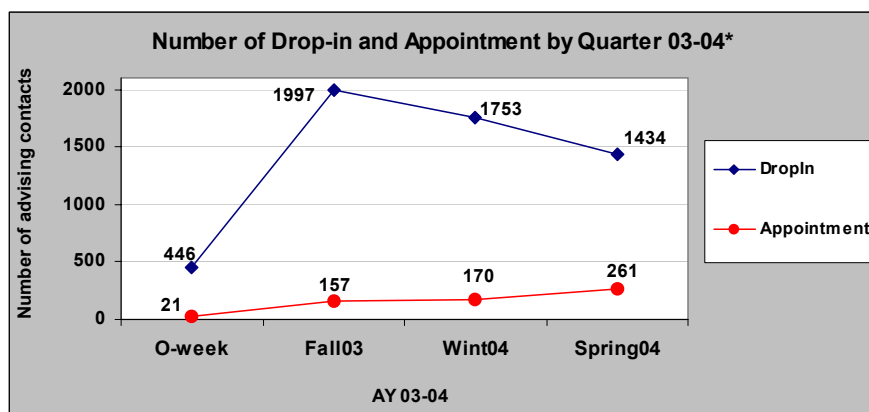
14% are having five or more individual contacts per year (N=291).

The average number of contacts per year for an enrolled student who had at least one individual contact was 2.5 contacts with advising.



Volume and Trends in Individual Advising Contacts for the Year

Type of Contact	O-week	Fall 03	Winter 04	Spring 04
Drop-In	446	1997	1753	1434
Appointment	21	157	170	261
Prime Time	0	54	0	0
Conditional Outreach	0	21	0	0
Total	467	2229	1923	1695



The volume of individual contacts was highest during fall quarter and gradually declined as the year progressed.

While drop-ins become less frequent as the year continues, appointments increase from fall through spring.

* Includes the 6314 advising contacts that had valid ID numbers for tracking.

Fall-to-Fall Retention of Fall 03 Enrolled Degree-seeking Undergraduates

(Official 10th day Cohort used for tracking fall-to-fall retention)

Student Category	# Enrolled Fall 2003	# Retained to Fall 2004	# Who Graduated prior to Fall 2004	Retention Rate (adjusted for graduation)
WA resident with <u>no</u> record of individual contact with Advising	1627	803	522	81.4%
WA resident <u>with</u> record of individual contact with Advising	1314	689	390	82.1%
Non-resident with <u>no</u> record of individual contact with Advising	432	248	86	77.3%
Non-resident <u>with</u> record of individual contact with Advising	465	254	86	73.1%
Total Undergraduates with <u>no</u> record of individual contact with Advising	2059	1051	608	80.6%
Total Undergraduates <u>with</u> record of individual contact with Advising	1779	943	476	79.8%

Fall-to-Fall Retention of Fall 03 New First-time, First-year Undergraduates

(Official 10th day Cohort used for tracking fall-to-fall retention)

Type of New First-time First-year	# Enrolled Fall 2003	# Retained to Fall 2004	Retention Rate to Fall 04
New WA resident with <u>no</u> record of individual contact with Advising	143	113	79.0%
New WA resident <u>with</u> record of individual contact with Advising	117	83	70.9%
New Non-resident with <u>no</u> record of individual contact with Advising	85	64	75.3%
New Non-resident <u>with</u> record of individual contact with Advising	115	65	56.5%