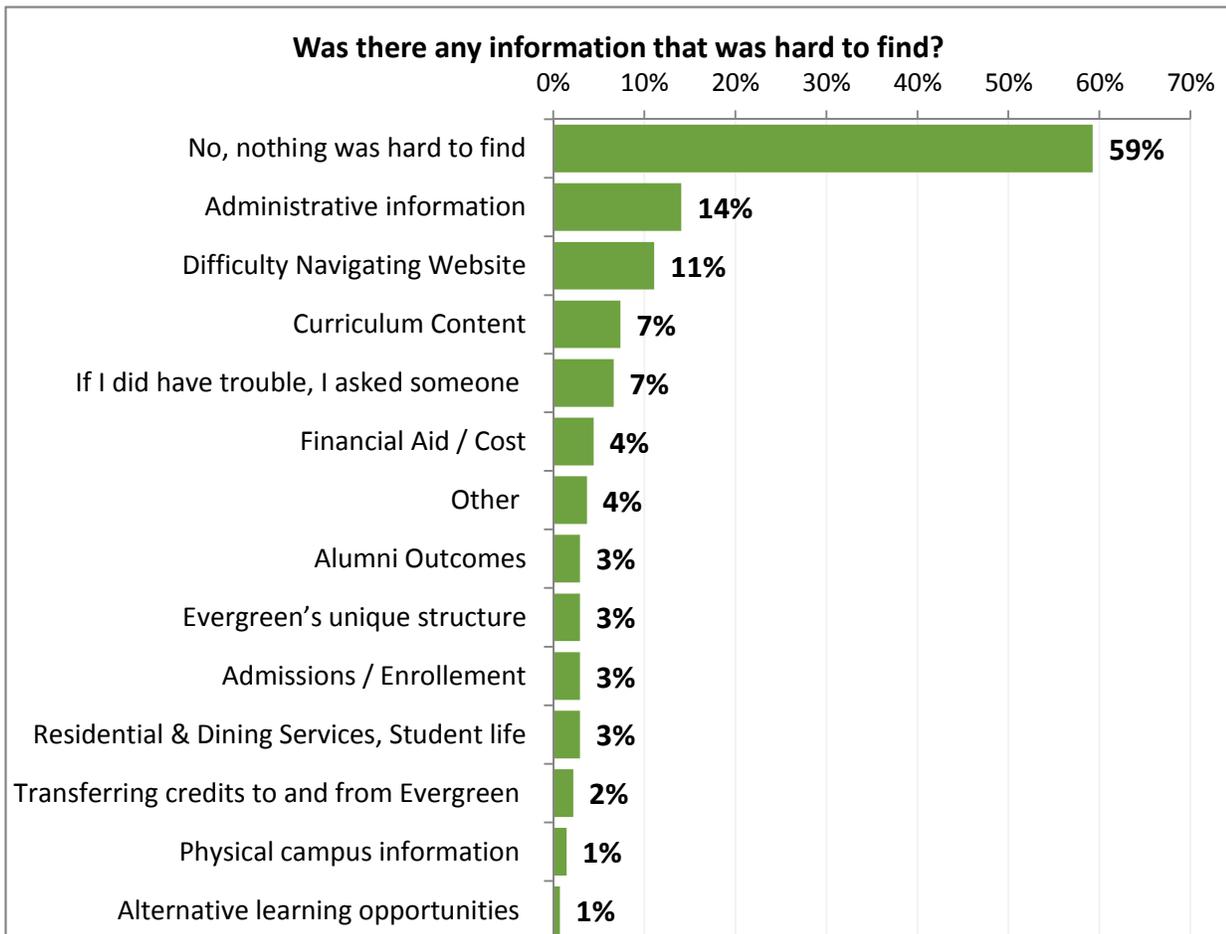


Was there any information about Evergreen that was hard to find?

Students were asked in an open-ended question if there was any information about Evergreen that was hard to find. Responses from Transfer students were categorized and are summarized below. Most Transfer respondents (59%) did not note any information about Evergreen that was hard to find. The remaining 41% had difficulty finding numerous things, the categories below are not mutually exclusive, so they will not add up to 100%. 14% of students had difficulty finding administrative information; the hardest information to find for this group of students was class schedules. 11% had difficulty navigating the website. 7% of Transfer Students had a hard time finding information about the content of programs and curriculum. 7% indicated that they had difficulty finding information, however they had subsequently called and asked for, and gotten, assistance. 4% had difficulty with Financial aid and cost information, 4% answered "other". 3% were interested in Alumni outcomes; the majority of these were students who wanted information on pre-med requirements for grad school. 3% each had a hard time finding information about Evergreen's unique structure, Admissions/enrollment, and Residential and dining services and student life. 2% transferring credits to and from Evergreen, and 1% each Physical campus information and Alternative learning opportunities.



Was there any information about Evergreen that was hard to find?

Administrative Information

Academic calendar

As a new student, it is hard for me to navigate the website. It isn't user friendly as doesn't explain how class schedules at Evergreen work.

Class schedules aren't in catalogs, need faculty signature to register for some classes.

Class schedules. [2]

Class Schedules. my.evergreen.edu is very difficult to navigate and slow. Some links you would expect to find under one category are inexplicably listed under a different category, with no link between the two (such as financial aid and web payment... there should be links back and forth instead of having to return to the main menu.

I am finding it hard to find the academic calendar for the 2014-2015 school year. As a student coming from across the country it would be useful for planning to have the school year schedule. I also signed up for a program and would like to know my class schedule.

I found it difficult to find information for taking one class only. A friend of mine takes a summer Spanish class and I would love to take one Spanish class in addition to the biology course I am enrolled in for next year. I think that language should be more easily integrated into different disciplines.

I work full time so I really had a difficult time figuring out classes to take. The class schedule was not released until August and then when it was, I discovered that I would have a difficult time arranging my work schedule around the class I wanted to take. I ended up deciding to enroll in the Reservation based program mostly because of my ability to integrate that schedule with my work schedule, although I have not yet officially changed my enrollment to the Reservation Based Program.

I would have liked to be able to view the number of available seats in classes as I registered.

Just Summer class information

Learning to use Moodle is difficult. Simply finding the class location was difficult to find!

Math classes! Searching "math" in the class catalog yielded only statistics and a few other courses. Since I'm getting a BS with Math, availability of math courses is important to me. I had to seek faculty in order to find what sort of path I could or should take. I even had to help another student on the same path (math education) to understand how the courses worked and which ones would help us fulfill our goals.

Parking; class schedules

Program to study, No specific program online catalog, no specific class schedule

Since I live in Olympia, not really. I did end up calling advisors and making appointments. I struggled with the class availability list being very small and hard to organize.

The Class Schedules were hard to track down.

The schedules for the upcoming programs.

Yes the times of the classes in my program, Will I be taking classes at night or in the day? It would be nice to know when school will be taking place so I can set up work in regards to school.

Was there any information about Evergreen that was hard to find?

Navigating the Website, my.evergreen.edu

As a new student, it is hard for me to navigate the website. It isn't user friendly as doesn't explain how class schedules at Evergreen work.

A number of times I couldn't find complete information on the website, however every email I sent to different staff & faculty members were always replied to in a speedy, professional & informative manner.

Class Schedules. my.evergreen.edu is very difficult to navigate & slow. Some links you would expect to find under one category are inexplicably listed under a different one, with no link between the two (like financial aid & web payment, there should be links back & forth instead of returning to the main menu.

Finding jobs on campus for work study is a little difficult. The website could be edited to make it sleeker and easier to use.

I believe as a new student everything is harder at first. Communication between Admissions and Registration would help the student more if they worked more together. Perhaps have an introductory tutorial on your website to help the student understand each department or segment. I would do this with choosing classes and how that works. Was very difficult for me to understand. A video/tutorial would be helpful. Some people don't have time to go see a academic counselor. I believe the college wants the website and their college to be more user friendly to new students or potential students.

I had little questions for the housing and financial aid departments that I couldn't find online, but I emailed and got a response the next day.

It was challenging understanding the programs when viewed online

It's been very difficult for me to find answers to specific residency issues that I have - issues that are not specifically addressed online.

Math classes! Searching "math" in the class catalog yielded only statistics and a few other courses. Since I'm getting a BS with Math, availability of math courses is important to me. I had to seek faculty in order to find what sort of path I could or should take. I even had to help another student on the same path (math education) to understand how the courses worked and which ones would help us fulfill our goals.

No not necessarily. Some things on the website were a little hard to navigate, but I found everything I needed.

Not really. Maybe just had trouble with the student email. I didn't realize an account had been set up for me and months later when I did realize I had missed important scholarship information and other important information. No notices had been sent to my regular email or via mail, or posted that said responses for scholarships will be sent to student email. ./

There is limited information on the website, so coming from Saint Martin's, where everything is on the website, I struggled. I wanted to be able to search something and find it, but instead I had to email faculty to understand what I needed to do.

Though the narrative evaluations are pretty prominent on the Prospective Students site and in admissions publications, I was very interested to hear about how students typically take one class at a time and are in the class with other students and faculty who are similarly in that same one class. I find the whole of Evergreen's non-traditional academic structure to be quite fascinating and think it could be better portrayed and explained both online and in print.

Yeah, the website was a bit confusing, generally. I feel like the redesign really did it good though.

Your website is not very good, you should consider making it more user-friendly and easier to navigate.

Was there any information about Evergreen that was hard to find?

Curriculum & Programs

Classes and curriculum to understand if interested

Finding the right classes that compliment my academic goals were very limited and required diligence to locate. I still don't understand how I am supposed to get the right pre-requisites for upper division science credit.

How to take prerequisites for graduate school [Field of study is Pre-med]

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I found it difficult to find information for taking one class only. A friend of mine takes a summer Spanish class and I would love to take one Spanish class in addition to the biology course I am enrolled in for next year. I think that language should be more easily integrated into different disciplines.

I think in general there is some confusion about how taking one large class works and the topics that will be studied. I'm hoping this is cleared up through orientation and the first couple weeks of classes. I'm hoping there are topics and learning that directly relate to running a business and the marketing and trend forecasting needed.

It was challenging understanding the programs when viewed online

Math classes! Searching "math" in the class catalog yielded only statistics and a few other courses. Since I'm getting a BS with Math, availability of math courses is important to me. I had to seek faculty in order to find what sort of path I could or should take. I even had to help another student on the same path (math education) to understand how the courses worked and which ones would help us fulfill our goals.

Program to study, No specific program online catalog, no specific class schedule

Some basic outlines of types of classes people took before me who wanted to achieve similar results.

If I did have trouble, I asked someone

A number of times I couldn't find complete information on the website, however every email I sent to different staff and faculty members were always replied to in a speedy, professional and informative manner.

I had little questions for the housing and financial aid departments that I couldn't find online, but I emailed and got a response the next day.

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No, I was able to find out information easily through my visit to the campus, the website, and by emailing faculty and staff.

Was there any information about Evergreen that was hard to find?

No, if information could not be found online, one phone call almost always clarified all of my questions

No. All the information I wanted to know was available either online or on the phone.

No. If I had any questions, Academic Advising always answered them for me.

Since I live in Olympia, not really. I did end up calling advisors and making appointments. I struggled with the class availability list being very small and hard to organize.

There is limited information on the website, so coming from Saint Martin's, where everything is on the website, I struggled. I wanted to be able to search something and find it, but instead I had to email faculty to understand what I needed to do.

Financial Aid & Cost information

I had little questions for the housing and financial aid departments that I couldn't find online, but I emailed and got a response the next day.

Class Schedules. my.evergreen.edu is very difficult to navigate and slow. Some links you would expect to find under one category are inexplicably listed under a different category, with no link between the two (such as financial aid and web payment... there should be links back and forth instead of having to return to the main menu.

Cost of the classes

Financial Aid is always confusing

Finding jobs on campus for work study is a little difficult. The website could be edited to make it sleeker and easier to use.

The only thing that has been difficult in taking awhile is financial aid. I was not notified until I had my evergreen email that there were additional documents needed and when the documents were submitted they have yet to be reviewed to complete my file before the fall.

Other

Yes

Learning to use Moodle is difficult Simply finding the class location was difficult to find!

After eons of digging, I still can't seem to pull up any schematics pertaining to Evergreen's secret underground tunnel network / laboratory.

Some of the technical aspects

Students demographics statistic

The only con I found anywhere was the relationship between the Dean and a student who finds conflict with a professor. I found people talking about this subject a few times and perhaps it is better to be talked about on a survey!

Alumni Outcomes, Med School Prerequisites

How to take prerequisites for graduate school [Field of study is Pre-med]

I was not sure if the college could translate evaluations to a GPA for future medical school applicants, or if students had gone on to be admitted into medical school.

Medical School prerequisite programs

Percentage of students that went on to grad school. Difficulty in transfer (evaluations vs. GPA)

Was there any information about Evergreen that was hard to find?

Evergreen's unique structure

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I think in general there is some confusion about how taking one large class works and the topics that will be studied. I'm hoping this is cleared up through orientation and the first couple weeks of classes. I'm hoping there are topics and learning that directly relate to running a business and the marketing and trend forecasting needed.

Though the narrative evaluations are pretty prominent on the Prospective Students site and in admissions publications, I was very interested to hear about how students typically take one class at a time and are in the class with other students and faculty who are similarly in that same one class. I find the whole of Evergreen's non-traditional academic structure to be quite fascinating and think it could be better portrayed and explained both online and in print.

Admissions / Enrollment

It's been very difficult for me to find answers to specific residency issues that I have - issues that are not specifically addressed online.

I found that after accepting my admission to Evergreen it was sort of difficult to figure out the information I needed as a transfer student and many of the new student sources were very specific towards freshman or difficult to find or not well provided.

Not really. Maybe just had trouble with the student email. I didn't realize an account had been set up for me and months later when I did realize I had missed important scholarship information and other important information. No notices had been sent to my regular email or via mail, or posted that said responses for scholarships will be sent to student email. :/

Residency

Residential and Dining Services, Student life

I had little questions for the housing and financial aid departments that I couldn't find online, but I emailed and got a response the next day.

Info about the Top Floor program

Information on clubs

Modular housing apartment floor plans.

Was there any information about Evergreen that was hard to find?

Transferring credits to and from Evergreen

I was not sure if the college could translate evaluations to a GPA for future medical school applicants, or if students had gone on to be admitted into medical school.

Percentage of students that went on to grad school. Difficulty in transfer (evaluations vs. GPA)

The rule that says all transferable credits after 90 must be at or above the 300 level

Physical campus information (directions, buildings, tours, parking, etc.)

Parking; class schedules

Parking pass.

Alternative learning opportunities (Contracts, Study Abroad, internships, etc.)

I still to this day do not know if Evergreen allows paid internships, and every college fair recruiter I had asked did not know either.
