

The Evergreen State College
Evergreen New Student Survey 2010
Tacoma Program

Information About Evergreen That Was Hard to Find

The Evergreen New Student Survey 2010 included the open-ended question: “Was there any information about Evergreen that was hard to find?” Tacoma Program respondents’ comments were categorized and are summarized over the next two pages. Some comments had multiple themes; therefore, categories are not mutually exclusive.

Was there any information about Evergreen that was hard to find?

	Tacoma Program Students (N=39)*	
	N	%
Yes, there was information that was hard to find	14	35.9%
No/Nothing/Not Applicable without additional details	23	59.0%
No/Nothing with additional details	2	5.1%

*Calculations exclude the 26 Tacoma Program students who skipped the question.

A total of 64.1% of Tacoma students who responded to this question indicated that no information was difficult to find. Two respondents added comments, which are provided at the end of this document.

The table on the next page summarizes themes among students’ comments regarding information that was hard to find. The most common theme was difficulty finding information about class schedules and descriptions, the catalog, and registration. This was mentioned by eight of the 14 respondents who indicated they had difficulty finding information.

Was there any information about Evergreen that was hard to find?
(Categories are not mutually exclusive)

	Tacoma Respondents (N=14)*	
	N	%
Class schedules and descriptions, catalog, and registration	8	57.1%
Application/Admissions/Enrollment/ Before Classes Start	2	14.3%
Financial aid information and cost information	2	14.3%
Difficulty in website navigation, other web-specific comments	1	7.1%
General information about Evergreen	1	7.1%
Evergreen’s unique structure	1	7.1%
Transferring credits and Upside Down program	1	7.1%
Translating Evergreen to the outside world	1	7.1%
Other things hard to find/ unavailable	1	7.1%

*N refers to the number of students who indicated there was something hard to find on the website

The individual comments that were included in each category are detailed below. Some students had comments that fit within multiple categories and may be listed more than once.

Class schedules and descriptions, catalog and registration

About credits/signing up for classes

Class schedule and availability for Tacoma campus.

Course catalog previous to registration

Course information--times, subject matter

I am [an older student], not particularly computer competent, and had a hard time negotiating around the internet to register online and obtain my financial aid information. I would have loved to have been able to register in person, talk to a real person about my financial aid....

I still have no idea what classes are available and don't understand the program, it seems like I don't have any choices, I will have to take a group of classes chosen for me

Registration information once I was accepted.

Wish there was access to class info earlier

Application/Admissions/Enrollment/Before Classes Start

As a transfer, I was hoping that I would have received my academic evaluation soon after I was accepted in April. It's already July and I still have no idea what credits transferred. The transfer experience has been stressful not being able to plan for how long I will have to attend Evergreen.

Specific information on grading/evaluations before being accepted as a student. I felt as if I didn't get all my questions answered fully until I was admitted.

Financial aid information and cost information

I am [an older student], not particularly computer competent, and had a hard time negotiating around the internet to register online and obtain my financial aid information. I would have loved to have been able to register in person, talk to a real person about my financial aid....

Yes bottom line costs.

Difficulty in website navigation, other web-specific comments

I am [an older student], not particularly computer competent, and had a hard time negotiating around the internet to register online and obtain my financial aid information. I would have loved to have been able to register in person, talk to a real person about my financial aid....

General information

Separation of campuses was confusing.

Evergreen's unique structure

Specific information on grading/evaluations before being accepted as a student. I felt as if I didn't get all my questions answered fully until I was admitted.

Transferring credits and Upside Down program

As a transfer, I was hoping that I would have received my academic evaluation soon after I was accepted in April. It's already July and I still have no idea what credits transferred. The transfer experience has been stressful not being able to plan for how long I will have to attend Evergreen.

Translating Evergreen for external audiences

Conversion of evals to letter grade equivalents to support VA/DOD education program performance requirements

Other things hard to find/unavailable

No hot meal cafeteria in Tacoma Campus

No, Nothing hard to find

[with no additional details] (N=10)

All information was avail through intake meeting online- no problem.

Not so far. Everyone has been pretty nice and helpful when not knowing what I should be doing. // I'm not sure how I'm going to like the grading system, but I will soon find out, if I like it or now. I am more comfortable with grades and I would rather focus on my area of study instead of having to ignore it for the first year.
