

Was there any information about Evergreen that was hard to find?

Students were asked in an open-ended question if there was any information about Evergreen that was hard to find. Responses from First-time, First-year students were categorized and are summarized below. 29 First-time, First-year respondents (15%) indicated difficulty finding information. *The categories below are not mutually exclusive, so they will not add up to 100%.*

Among students who had difficulty finding information:

8 respondents had difficulty finding information on Residential and Dining Services. 8 respondents had difficulty finding information on Advising, Admissions, Orientation, and Transfers; these students had difficulty finding information about transferring AP credits and orientation—an increase from last survey administration when only one survey respondent indicated difficulty finding information on AP credits, and no students indicated difficulty finding information about orientation. 5 respondents mentioned difficulty navigating the website. Other areas students had difficulty finding information about included: Registration/Program Structure (5), Student e-mail (3), Financial Aid and Cost information (3), Student Life (2), and Other (1). 4 First-time First-year respondents mentioned positive experiences using resources outside of the website; two students mentioned calling the school when they could not find information on their own, one student reached out to a Greener alum, and one found information at a college fair and at a community event.

Residential and Dining Services

Specific Housing and Dining information

Hard to find information about upcoming year (move-in day)

Room and board was hard to decipher.

It was hard to find information for dorms. I go to the campus in two months for the beginning of my freshman year and I don't know my dormmate.

Roommates - still have no idea who they are.

Such as, precisely how big residence hall rooms are and which codes and numbers are which for logging in purposes.

What IS required for the curriculum info on dorm provisions and spec's (such as the size of the dorm, etc.)

The actual layout of rooms

Advising, Admissions, Orientation, and Transfers

It would be nice for the information concerning AP credits and transfer credits for first year students to be more readily available.

Information on the transferring of AP credits.

The amount of credits I'm going to get for AP scores is confusing. I found a page on the site once that said I'd get eight credits per 3 or better to a max of 30, but an admissions person said only scores of 4 or better get credits. I'm still not sure how much credit I'm getting.

[Information on] orientation as well as the orientation essay.

Hard to find information about upcoming year (orientation)

Horrible lack of organization and spread of information for vital orientation events.

The orientation tutorial didn't help my very much when learning how to register.

Also my advisor wasn't getting my initial emails in order to set up an appointment

Was there any information about Evergreen that was hard to find?

Difficulty Navigating Website

Most of it. The website is very hard to navigate.

The website was informative... so no, not particularly.

Website is a bit confusing.

Website is very confusing.

Which codes and numbers are which for logging in purposes.

Registration/ Program Structure

The orientation tutorial didn't help my very much when learning how to register.

Just trying to register for classes.

How class selection worked.

How classes worked.

I have had a very difficult time understanding the way programs at Evergreen work, and the way my specific degree works. I have difficulty finding accurate information on the website, and whenever I ask students or faculty at the school I get different, sometimes opposing answers from everyone I ask.

Student e-mail

Information on student emails.

It was just slightly unclear that the email and the evergreen.edu were separate from each other.

My email was hard to find.

Financial Aid and Cost Information

Financial aid information

I had a hard time having someone in the jobs department explain how work study works...I was actually interrupted multiple times, talked down to and my questions never actually got answered.

The cost for being out of state

Student Life

Different issues that have happened on campus and through Greener Commons.

What the student life is like.

Other

Info about school starting.

Got help finding information

Knowing a former alumni who worked at my school helped me with any questions.

Not really! A lot of my information came from representatives coming to college fairs at my school or at an event in my community, and the rest was research I had done on my own.

No. In fact, any information I needed was just a phone call away, and my questions were always answered.

When/if I couldn't find something myself, calling was quick and easy, and all of my questions were always answered well by the staff.