



## Student Wellness Services Consent to Medical Treatment

Information Regarding General Procedures for Examinations and Treatment

The following procedures for examination and treatment provided by Student Wellness Services (SWS) have been developed to best serve our students. If you have any questions or concerns about any procedure, please express them to one of the clinic staff or Elizabeth McHugh, Director of Student Wellness Services. On the reverse side of this sheet is a more detailed list of Patients Rights and Responsibilities.

1. The student has the right to privacy regarding the medical care provided. We observe confidentiality within SWS, as required by RCW 18.19.180. In addition to the state guidelines, SWS advocates for the health and well-being of the college community. Within SWS, we consult about client cases in a professional manner. As needed for effective diagnosis or treatment, your provider may discuss your case with medical or counseling supervisors or colleagues, according to RCW Chapter 70.02. SWS may also share information with the CARE Team (CARE) in order to prevent high risk behavior from causing imminent danger to students or the community. CARE is comprised of Student Affairs practitioners who meet weekly to strategize a support network for students engaging in behaviors of significant risk to themselves or the community. No information about you is given to anyone outside of SWS or CARE, including parents, partners, roommates, employers, faculty, or other Evergreen staff, unless:
  - We have your written permission.
  - We believe it is necessary to prevent clear and imminent danger to you or others.
  - You indicate that there is reasonable cause to believe that a child or dependent adult has been abused.
  - A court orders us to disclose confidential information about you. If this happens, we will first ask the court to drop their order. If they refuse to drop their order, we will disclose only the minimum amount of information we deem necessary to satisfy the court's order.
  - You waive the privilege by bringing a malpractice suit against us.
2. Students will receive all of the necessary and pertinent information to make informed decisions about health care treatment.
3. The student will provide honest and accurate information about past and current health habits and behaviors, medications, herbs and over the counter remedies in order to ensure the best possible care.
4. Patients have the right to refuse treatment, as permitted by law, and to be informed of the medical consequences of that action.
5. The student has the right to examine the costs of treatment and receive explanation as needed.
6. SWS does not conduct any covered transactions such as correspondence with insurance companies or health plans. It is the responsibility of the student to submit any treatment records or billing forms for reimbursement from their insurance provider if appropriate.
7. Every effort will be made to keep costs to a minimum, within the limitations of good clinical practice standards. A practitioner may determine the necessity for services not covered by the SWS fee. If you choose to receive these services, there will be additional charges to perform lab tests, X-rays, provide medications or medical supplies, perform minor surgical procedures and/or send you to a local hospital.
8. **Due to the high demand for appointments, we ask that you notify us 24 hours in advance if you cannot make your appointment. If you do not cancel 24 hours in advance you will be charged \$35. Students who arrive late to their appointments may have to be rescheduled and will incur a \$35 charge.**

I have read this document and clarified any questions:

Signature \_\_\_\_\_

Date \_\_\_\_\_

# Patient's Bill of Rights & Responsibilities

## **Your rights** when receiving healthcare at Student Wellness Services (SWS):

1. The student has the right to considerate and respectful care.
2. The student has the right to necessary information to make intelligent and informed decisions about health care treatment, services and health care practitioners.
3. The student has the right to receive complete and current information concerning the diagnosis and treatment from SWS.
4. The student has the right to refuse treatment, as permitted by law, and to be informed of the medical consequences of that action.
5. The student has the right to privacy regarding the medical care provided.
6. The student has the right to expect that all communications and health care records will be treated as confidential. Students will be given the opportunity to approve or refuse the release of medical records, except when required by law.
7. The student has the right to expect that within its capacity, SWS will make reasonable efforts to provide requested services.
8. The student has the right to know if SWS engaging in health care research and the right to refuse to participate in such research.
9. The student has the right to expect reasonable continuity of health care.
10. The student has the right to examine costs of treatment and receive explanation as needed.
11. The student has the right to register concerns & complaints regarding health care with health care providers and/or administrative staff.

## **Your responsibilities** as a health care consumer at Student Wellness Services:

1. The student has the responsibility to provide honest and accurate information about past and current health habits and behaviors as well as use of medications, herbs, over the counter remedies, alcohol, tobacco, and recreational drugs, in order to ensure the best possible care.
2. The student has a responsibility to develop a wellness plan which promotes health and minimizes disease and injury
3. The student has a responsibility to learn about health care through SWS and to make wise decisions about using the clinic.
4. The student has a responsibility to seek out health information from reliable sources and utilize it to promote health and minimize disease and injury.
5. The student has the responsibility to accept the consequences of individual health choices.
6. The student has a responsibility to voice concerns and complaints, documenting these and presenting them through appropriate channels.
7. The student has a responsibility to participate in health activities and provide feedback to SWS.
8. The student has a responsibility to follow the guidance of the Social Contract: "The individual members of the Evergreen community are responsible for protecting each other from physical harm, from personal threats, and from civil abuse."