

Patient's Bill of Rights & Responsibilities

Your rights as a health care consumer at the Evergreen State College SHC:

1. The student has the right to considerate and respectful care.
2. The student has the right to make intelligent choices about health products, services and health care practitioners.
3. The student has the right to receive complete and current information concerning the diagnosis and treatment from the Evergreen State College Student Health Center.
4. The student has the right to receive all of the necessary and pertinent information to make informed decisions about health care treatment.
5. The student has the right to refuse treatment, as permitted by law, and to be informed of the medical consequences of that action.
6. The student has the right to privacy regarding the medical care provided.
7. The student has the right to expect that all communications and health care records will be treated as confidential. Students will be given the opportunity to approve or refuse the release of medical records, except when required by law.
8. The student has the right to expect that within its capacity, the Student Health Center will make reasonable efforts to provide requested services.
9. The student has the right to know if the SHC is engaging in health care research and the right to refuse to participate in such research.
10. The student has the right to expect reasonable continuity of health care.
11. The student has the right to examine costs of treatment and receive explanation as needed.
12. The student has the right to register concerns & complaints regarding health care with health care providers and/or administrative staff.

Your responsibilities as a health care consumer at the Evergreen State College SHC:

1. The student has a responsibility to develop a wellness plan which promotes health and minimizes disease and injury
2. The student has a responsibility to learn about health care through the Student Health Center and to make wise decisions about using the center.
3. The student has a responsibility to seek out health information from reliable sources and utilize it to promote health and minimize disease and injury.
4. The student has the responsibility to accept the consequences of their own health choices.
5. The student has a responsibility to voice concerns and complaints, documenting these and presenting them through appropriate channels.
6. The student has a responsibility to participate in health activities and provide feedback to the Student Health Center.
7. The Evergreen health consumer has a responsibility to follow the guidance of the Social Contract: "The individual members of the Evergreen community are responsible for protecting each from physical harm, from personal threats, and from uncivil abuse.

THE EVERGREEN STATE COLLEGE STUDENT HEALTH CENTER
Information Regarding General Procedures for Examinations and Treatment

The following procedures for examination and treatment provided by the TESC Student Health Center have been developed to best serve our students. If you have any questions or concerns about any procedure, please express them to one of the clinic staff or Elizabeth McHugh, Director of Health and Counseling Services. On the reverse side of this sheet is a more detailed list of Patients Rights and Responsibilities.

1. The student has the right to privacy regarding the medical care provided. We observe confidentiality within the TESC Health & Counseling Centers, as required by RCW 18.19.180. Within the Health & Counseling Centers, we do consult about client cases in a professional manner. To provide effective service, your therapist may discuss your case with other Counseling Center or medical staff (i.e. the supervisor or colleagues) according to state law (Chapter 70.02 RCW) as needed for diagnosis or treatment. However, no information about you is given to anyone outside of the TESC Health & Counseling Centers, including parents, partners, roommates, employers, faculty, or other Evergreen staff, unless:
 - We have your written permission.
 - We believe it is necessary to prevent clear and imminent danger to you or others.
 - You indicate that there is reasonable cause to believe that a child or dependent adult has been abused.
 - A court orders us to disclose confidential information about you. If this happens, we will first ask the court to drop their order. If they refuse to drop their order, we will disclose only the minimum amount of information we deem necessary to satisfy the court's order.
 - You waive the privilege by bringing a malpractice suit against us.
2. Students will receive all of the necessary and pertinent information to make informed decisions about health care treatment.
3. Patients have the right to refuse treatment, as permitted by law, and to be informed of the medical consequences of that action.
4. The student has the right to examine costs of treatment and receive explanation as needed.
5. The Student Health Center does not conduct any covered transactions such as correspondence with insurance companies or health plans. It is the responsibility of the student to submit any treatment records or billing forms for reimbursement from their insurance provider if appropriate.
6. Every effort will be made to keep costs to a minimum, and every effort will be made to practice medicine within the acceptable standards of the community. A practitioner may determine the necessity for services not covered by the health fee. If you choose to receive these services, there will be additional charges to perform lab tests, order X-rays, provide medications or medical supplies, perform minor surgical procedures and/or send you to a local hospital. **Due to the high demand for appointments, we ask that you notify us 24 hours in advance if you cannot make your appointment. If you do not cancel 24 hours in advance you will be charged \$35. People who arrive late to their appointments will have to be rescheduled and will have a \$35 charge.**

Signature: _____ Date: _____
Reverified Date _____ Reverified Date _____