

The Evergreen State College
Perkins Loan Office
Olympia, Washington 98505

Perkins Loan Exit Interview

PERKINS LOAN HOLDERS

If you are leaving The Evergreen State College for one or more terms (graduating, leave of absence, withdrawing), you need to complete a Perkins Loan Exit Interview. Once you have completed and returned this form to the Perkins Loan Manager, you will receive an email from University Accounting Service (UAS), The Evergreen State College's partner in maintaining the Perkins Loans, instructing you to activate your Exit Interview Account and complete your Exit Interview. Your Perkins Loan Exit Interview is separate from the Exit Interview you do through Financial Aid for your Stafford Loans.

Please Print Clearly

Student ID: _____

Last Term Attended/Attending: _____

Name: _____
Last Name First Name Middle Initial

Current Mailing Address: _____
Number Street Name

City State Zip Code

Telephone Number

Land Line: _____

Cell Phone: _____

Email Address **other than Evergreen**: _____

*Signature

Date

(*If completing on line, please type
Name and indicate completed online)

Office Use Only

Hold in Banner _____ Separated in UAS _____

Ginger Cole
Perkins Loan Manager
Coleg@evergreen.edu
(360) 867-6440

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YOUR RIGHTS AND RESPONSIBILITIES

A Federal Perkins Loan is a **binding legal obligation**. When you accept a Perkins Loan, you will be asked to sign a Promissory Note. When you sign your Promissory Note it means that you have read it thoroughly and you understand the terms and conditions to which you are agreeing.

The Evergreen State College partners with **University Accounting Services (UAS)** to administer the Perkins Loan Program. You may reach UAS directly at 1-800-999-6227 or at their website <https://www.uaservice.com>.

1. I understand that I must report any of the following changes to the Student Accounts Office at The Evergreen State College, Olympia, WA 98505: phone (360) 867-6440.
 1. If I drop below half-time, withdraw from school, go on leave, or graduate;
 2. If I return to The Evergreen State College;
 3. If I transfer to another school;
 4. If I change my name;
 5. If I change my address, or my references change their address.
2. I understand that when I leave The Evergreen State College, I **must** contact the Perkins Loan Manager in Student Accounts and complete an **Exit interview** for my Perkins Loan. This is in addition to the Stafford Loan Exit Interview done through Financial Aid Office
3. I understand that I am entitled to a **Student Deferment** (principal and interest are deferred) if I am enrolled at least half-time at this or another institution of higher learning. To receive this benefit, I understand that I must complete a Student Deferment Request form. I understand that I must have my current school's registration office certify my attendance on the form before I submit it to University Accounting Services (UAS)
4. I understand that my loan payments may be canceled, deferred, or extended under conditions specified in my Promissory Note. I agree to notify The Evergreen State College's Perkins Loan Manager or UAS Accounting Services if and when such conditions occur.
5. I understand that this loan will be reported to at least one credit bureau.
6. I understand that if I fail to repay this loan as agreed, the total loan may become due and payable immediately and placed with a Professional Collection Agency to pursue repayment of the Loan. The Collection Agency may take legal action to collect the loan. If the loan remains uncollectable, The Evergreen State College may place the loan with the United States Department of Education to pursue collection. Any additional fees incurred with these actions will be the Borrower's responsibility.
7. I understand that if I cannot make payments on time, I must contact the Perkins Loan Manager, located in the Student Accounts Office on the first floor of the Library Building Room 1112, to request other arrangements.
8. If during my repayment I develop student loan problems that cannot be resolved through normal customer service at The Evergreen State College or UAS, I may contact the US Department of Education Office of Student Financial Assistance Programs Ombudsman Office. The Ombudsman Customer Service line is 1 (877) 557-2575. Their website address is www.ombudsman.ed.gov.
9. I agree to promptly answer any communication from The Evergreen State College or University Accounting Services in regard to this loan.

Signature

Date

Evergreen Perkins Loan Manager

Date

The Evergreen State College
Perkins Loan Office
Olympia, Washington 98505

IMPORTANT PERKINS LOAN INFORMATION

THIS IS NOT YOUR STAFFORD LOAN. The Evergreen State College (TESC) is your lender for your Perkins Loan. If you have questions or concerns, your loan is held here at TESC and we will be glad to work with you. Call us at (360) 867-6440.

University Accounting Service (UAS) is our partner for the administration of your Perkins Loan. You will receive monthly billing statements for your loan. You can pay on line at the UAS Website or a check, made payable to TESC, can be sent to: UAS, PO Box 5291, Carol Stream, IL 60197-5291—**not Evergreen**. Include your loan number on your payment to ensure timely processing. Their toll-free customer service number is 1-800-999-6227.

MOVING? According to your Promissory Note, **YOU** are responsible for telling the Perkins Loan Manager at TESC when you move. **Please don't assume that, since you have changed your address with another office at TESC or in the My.Evergreen web account that this Perkins Loan Manager will know about the change of address!**

STUDENT DEFERMENT: Deferment forms need to be submitted for **EACH TERM** you attend school at least halftime. The Perkins Loan Manager is **NOT** automatically notified if you return to school (TESC or any other institution). It is your responsibility to notify us if you return to school and to submit the appropriate forms in a timely matter.

DEFERMENT or CANCELLATION: If you feel you are **ELIGIBLE** for any reason, it is your responsibility to request and submit the appropriate form on time, completed correctly and with any required documentation to support your request.

FINANCIAL PROBLEMS? DO NOT wait until your loan becomes delinquent to call. Accounts are reported on a monthly basis to the credit bureau. **IF YOU DEFAULT**, your account may be placed with a professional collection agency for further collection action. If you choose to let this happen, by not responding to our requests for action, your loan will be accelerated (due in full immediately) and placed with a collection agency. You are responsible for paying all collection and/or legal fees incurred (up to an additional 100% of the full amount owed).

LOAN CONSOLIDATION may be a consideration for some borrowers. Please be aware if you choose to consolidate your Perkins Loan with your other loans, you will lose the benefits of the Perkins Loan (5% interest rate, deferment and cancellation benefits). Be sure to look at all consequences of consolidation, especially if you plan to work in a field that may qualify for cancellation (Teaching, Child & Family Services, to name two).

LOAN REHABILITATION is offered to all past due borrowers of a Perkins Loan. To qualify for rehabilitation, your account needs to be past due. If you request rehabilitation of your past due Perkins Loan, you must make 9 consecutive monthly payments (amount agreed upon by TESC). Once the 9th consecutive payment is received, your account will be brought current, the all past due information removed from your credit report and regular repayment resumes. Please contact this office for more information on loan rehabilitation.

DEPT. OF EDUCATION OMBUDSMAN OFFICE is available to help if you have a student loan problem that cannot be resolved through normal customer service relations, you may reach them at 1-877-557-2575. Their website address is <http://ifap.ed.gov> or <http://ombudsman.ed.gov>.

STUDENT ACCOUNT HOLD: A hold will be put on your Student Account at TESC if you do not complete an Exit Interview for your Perkins Loan or if your account becomes past due. No College services will be allowed while a hold is on your account. This includes the release of diplomas and transcripts. You may also jeopardize your ability to receive further Financial Aid if you allow your account to become past due.

Please contact this office should you run into financial difficulty. We are here to assist you in any way we can. We want to work with you to keep your loan in good standing.

MAKE A FILE FOLDER FOR THE LOANS BY TYPE

- If you have more than one lender for Stafford Loans, make a separate file folder for each lender
- If you have Perkins Loans from more than one school, make a file folder for each school
- Keep all your documents and correspondence regarding each loan in the file folder

REMEMBER TO CONTACT EACH LENDER WHEN YOU ARE APPLYING FOR DEFERMENTS

IF YOU ARE CONSOLIDATING A PERKINS LOAN, CONTACT THE PERKINS LOAN MANAGER AT EACH INSTITUTION BEFORE YOU INCLUDE YOUR PERKINS LOAN IN THE CONSOLIDATION

- You lose your cancellation (forgiveness) benefits when you consolidate your Perkins Loan

LENDERS CANNOT ASSIST YOU IN KEEPING YOUR LOAN CURRENT IF YOU DO NOT KEEP THEM INFORMED OF YOUR CURRENT ADDRESS, PHONE NUMBER AND EMAIL ADDRESS

PERKINS LOAN EXIT INTERVIEW PROCESS

The Evergreen State College partners with University Accounting Services, LLC (UAS) to administer your Perkins Loan until it is paid in full. The Exit Interview is done electronically at the UAS Exit Website.

If you are graduating from The Evergreen State College or leaving, for one or more quarters, you need to complete an Exit Interview for your Perkins Loan(s). You must notify The Evergreen State College Perkins Loan Manager of the quarter you are graduating or the last quarter attended. This date will be forwarded to UAS and the grace period for your loan will begin on the 1st day of the month following the last month attended.

UAS will notify you by email when your Exit Interview is ready to be completed. The email address you give the Perkins Loan Manager will be the email address given to UAS. **If you have a certain filter on your email, UAS emails maybe sent to the Bulk or Junk Folder. Please check these emails before deleting.**

Exit Interview Process (You will need about 15-20 minutes to complete this exit counseling session)

1. Once you receive your UAS email notification, please visit the UAS Exit Website <https://www.uasexit.com>
2. You will log in with your Last Name, your SSN, your date of birth and your permanent email address.
3. You will be asked to create a screen ID and password.
4. Once created, you will be sent an activation email notification.
5. To activate your account, click on the link that is provided in the email notice.
6. At the login page, for security purposes, you will be asked to re-enter your Last Name, SSN and date of birth again.
7. Click on Login.
8. You will be directed to a page titled the Purpose of the Exit Interview.
9. You will then be asked to enter 3 references (full name, street address, city, state, zip code and telephone number including area code. **The Evergreen State College requires that 2 of your 3 references be relatives who do not live in the same household.**
10. Next you will be taken through the Exit Counseling process and you will take a 10 question quiz.
11. Continue through the process until you see "Congratulations, you have successfully completed your Exit Interview". When you get that message, you have completed the process.
12. Your Exit Interview documents will be sent to you as a pdf attachment at the permanent email address you provided in the Exit Counseling.
13. Print out the Exit Counseling documents. Until your loan is paid in full, you will need to keep a copy of all paper work regarding your loan. We suggest you create a folder for your Perkins Loan.

If you have any questions, please feel free to call or email me. **If you have a question about the Exit Interview website, or need assistance completing the online process, please contact UAS at 800-999-6227 and any agent can assist you.**

A hold has been put on your Student Account and requests for transcripts, diplomas and future will be denied until you have completed your Exit Interview. The Exit Interview must be completed for Deferment requests to be processed.

Ginger Cole
Perkins Loan Manager
Coleg@evergreen.edu
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University Accounting Services (UAS) Contact Information (The Evergreen State College's Partner for Administration of Perkins Loans)

UAS Borrower Contact # 1-800-999-6227 - Option 45

To complete your exit counseling, sign your Promissory Note, review your Rights and Responsibilities, request a deferment/forbearance or cancellation for your Perkins Loan from The Evergreen State College, go to Perkins Loan on The Evergreen State College web site. <http://www.evergreen.edu/>

UAS Payments:

- Payments are due on the 1st of each month.
- Payments received prior to the 1st of the month will be posted to the prior month and there will be no payment noted in the current month.
- If no payment is made by the 13th of the month, past due notices will be mailed.
- If no payment is received in a month, it will be reported to the Credit Bureau as past due on the last day of the month.

Making Payments and Monitoring Your Account:

- **UAS Echo:** <https://uaservice.com/> to view your statements, pay your bill, set-up recurring payments, track and view your payment history, manage your address and email lists, and view message inbox.
- **UAS Quiklook:** <https://quiklook.uasecho.com/> to make a one-time payment, view your loan summary, or view your message inbox. Our University is listed as "The Evergreen State College."
- **Payments by Mail: checks must be made out to The Evergreen State College**
The payment that you make by mail will not appear on your Echo account under "payment history". Only transactions made on the UAS Echo Web site will show up. When mailing in your payment please send to:

University Accounting Service, LLC
Po box 5291
Carol Stream, IL 60197-5291

Be sure to make your check payable to The Evergreen State College and write your account number in the memo area.

The Evergreen State College Contact for Perkins Loans is

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Perkins Loan Manager
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